



SECURE START®

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SECURE START NDIS COMPLAINTS REPORT FORM

To make a complaint about our service provider Mr Colby Pearce please complete the following form – page 1

Name of Person making Complaint:

Date of Complaint:

Description:

Please forward this form to Secure Start Management in person or by email at admin@securestart.com.au

Your complaint will remain confidential and handled within a timely manner. You will be kept updated on progress and an outcome to your complaint.

Secure Start Management.

SECURE START MANAGEMENT - Complaint Follow Up

Action Taken:

Other person's to be notified:

Any impact on Service Provision:

Follow up with Participant and support staff: yes/no Date: Provide Details:

Resolution Date:

Details given to complainant of the NDIS Commission: yes/no Date:

Any further information: